



Course: Police Supervisor Course

Date: October 26 – 28, 2020

Time: 8:30AM – 4:30PM

Registration Fee: \$350

Sponsoring agency: Hooksett Police Department

**Training Location: Hooksett Police Department Training Room
15 Legends Drive
Hooksett, NH 03106**

This 3-day class is designed for both new and established supervisors. The Police Supervisor Course is a reality-based training course, rather than just focusing on concepts and philosophies. Effective leadership and supervision are achieved by not only utilizing tried and true supervision and leadership concepts, but also by understanding how the academic definitions of these concepts and philosophies function in the realities of day to day law enforcement supervision. Newly promoted, and established, supervisors and managers of all ranks and experience can benefit from this class.

Topics will include:

Effective use of discipline, recognition and rewards; Good v. Bad supervisor and leader behavior; Effective mentoring, motivating and team building; Emotional Intelligence and Leadership Styles; Effective communication skills and conflict management; Building credibility with subordinates and within the organization; Supervisor and vicarious liability/Risk Management; Effective Problem Solving in the organization and community; “Taking Ownership”; Getting “Buy-In”; Effective use of Personnel Evaluations and utilizing performance improvement measures; Identifying, mitigating and addressing employee bad behaviors; Active v. Passive supervision; Effective use of accountability; Effectively managing rank transitions and the supervisor role in receiving citizen complaints.

Instructor: *Chief Richard Mello has over twenty-seven years of progressive law enforcement experience and is a military veteran. Over the course of his career, Chief Mello has experienced all levels of leadership and supervision. Chief Mello combines best-practice management and supervisory principles with his extensive experience and real-life examples that help drive these important lessons home.*

To register, visit www.melloconsulting.org/upcoming-events
For more information contact Richard Mello - Richard.Mello@melloconsulting.org
Hooksett PD Contact: Captain Jake Robie – JRobie@hooksettpolice.org